GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:3864
ANSWERED ON:08.08.2002
NATIONAL TRAIN ENQUIRY SYSTEM
SUDARSANA E.M. NATCHIAPPAN

Will the Minister of RAILWAYS be pleased to state:

(a) whether attention Government has been invited to the newsitem captioned a new gateway to the Railways published in the Hindu dated 18.7.2002;

(b) if so, the facts thereof;

(c) the details of which is likely to be provided to the passenger by introducing the new system?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA)

(a) & (b) : Cleanliness being a continuous process, all endeavours are made by the Railways to maintain the standard of cleanliness at all Railway stations on Indian Railways.Regular checks regarding cleanliness are conducted by the officers/supervisors and corrective action is taken as deemed fit.

(c): The factors affecting maintenance of hygiene and cleanliness are the quantum and nature of passenger traffic and the number of trains dealt with at the station. The parameters are level of cleanliness of platforms and concourse, smell and odour, use of disinfectants etc.

(d): Suitable disciplinary action is taken against the staff who are found wanting in the performance of their duties for maintaining proper sanitation at the Railway stations.

(e): The various steps taken to improve the sanitary condition of Railway stations include strengthening of monitoring and supervision, besides introduction of `Pay & Use` scheme of toilets, emphasis on mechanised cleaning processes, provision of washable aprons & additional dustbins, regular removal of garbage, spraying of insecticides, repairs to drains and education of public through various media. Special drives are also launched from time to time.